



YOUR BILL: Crystal-Clear

Understanding your bill shouldn't be complicated. That's why we created this handy guide – **a little help from CenturyLink.**

YOUR BILL: Summary Page

Overview Of Your Account

ACCESS YOUR ACCOUNT ONLINE

Make it easy to view and pay your bill online. Simply log in to centurylink.com/myaccount and create your account with the codes from your Welcome Letter.

CURRENT CHARGE SUMMARY

Overview of previous month's and new month's payments and charges. Taxes, fees and any discounts are already included in your new Total Current Charges.

ESSENTIAL CHARGES SUMMARY

Charges that must be paid in order to keep dial tone connected.

BILL PAYMENT OPTIONS

- ▶ **AUTOPAY** – Have your bill automatically deducted from your bank account on the date your bill is due. [Set up at centurylink.com/myaccount](http://centurylink.com/myaccount).
- ▶ **PAY ONLINE** – Log in to the Control Center or choose Quick Bill Pay on centurylink.com/myaccount.
- ▶ **PAY BY PHONE** – Call 866.486.8528 to use our automated system, 24/7*.
- ▶ **BY MAIL** – Mail bottom portion of your bill and check to CenturyLink.

Previous Balance	Payments	Adjustments Credits	Current Charges
99.70	99.70 CR	0.00	99.70

Payment Summary

Previous Balance	99.70
Payment by check received on FEB 04	99.70 CR

Balance 0.00

Adjustments/Credits Summary

Adjustments to Previous Balance	0.00
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Total Adjustments 0.00

Current Charge Summary

Monthly Charges	142.30
One-Time Charges	0.00
Usage Charges	0.00
Discount	50.00 CR
Adjustments	0.00
Taxes, Fees, and Surcharges	7.40

Total Current Charges 99.70

*Essential Charges	46.23
Non-Essential Charges	53.47

Due Date Mar. 01, 2013 **Amount Due** 99.70

*Failure to pay Essential Charges may result in the disconnection of those services.

IMPORTANT NEWS

CenturyLink understands that your telecommunication service is your lifeline to your business. Thank you for trusting us to help you make connections that count with your customers. For questions or inquiries about additional services, call our Customer Contact Center at 1-800-201-4102 or call your local CenturyLink representative.

PLEASE FOLD, TEAR HERE AND RETURN THIS PORTION WITH YOUR PAYMENT

FOR CHANGE OF ADDRESS OR PAYMENT AUTHORIZATION:
 Please check here and complete reverse. Thank You.

Account Number: 411815802
Amount Due By Mar. 01, 2013 99.70

JON LOWRY
DBA WADDELL AND REED
40 FOUR MILE DR STE 8C
KALISPELL, MT. 59901-2955

CenturyLink
P.O. Box 4300
Carol Stream, IL 60197-4300

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IMPORTANT NEWS

Special messages regarding your bill and up-to-date information about services.

FIRST MONTH/PRORATED CHARGES AND PROMOTIONS

Services added between billing cycles will be prorated and added to your first full month of service. Additionally, promotions start on the first full month of billing. So if your first month of service is prorated, the promotion will show up on next month's bill. **Note:** This is often why your first month's bill seems higher than expected.

Questions about your CenturyLink bill?
Call 866.889.4257

YOUR BILL: Current Charges

MONTHLY CHARGES

Charges for phone, long-distance, High-Speed Internet, and digital TV are billed one month in advance.

SUBSCRIBER LINE CHARGES

This charge is for telephone access to our long-distance network.

ONE TIME CHARGES

Charges that will only appear once your bill, for example, installation charges.

TAXES, FEES & SURCHARGES

Taxes, Fees and Surcharges –

This section details applicable federal, state and local taxes and other charges for 911 emergency and other public services

Federal Excise Tax – a federal tax on communications services

State Excise Tax – a state tax on communications services

Universal Service Fund Surcharge – helps ensure that basic telephone service is affordable for everyone

Note: These charges vary by state and locality and may fluctuate monthly.

CenturyLink®		Account Name: Business Name	
P.O. Box 4300 Carol Stream, IL 60197-4300		Account Number: 123456789	
		Page: 3 of xx Bill Date: Mon, Day, Year	
Current Charges Summary			
		Service From	
Monthly Charges			
1 Pky Business	2 @	35.60	71.20
DIR Adv (City)	1 @	14.65	14.65
Remote Call Forwarding	2 @	18.25	36.50
Subscriber Line Charge - Inter	2 @	9.13	18.26
Total Monthly Charges			140.61
One-time Charges			
Installment 2 of 2 Installment			150.00
Installment 2 of 2 Installment Interest			15.00
Total One-time Charges			165.00
Taxes, Fees and Surcharges			
Federal Excise Tax			3.84
(Your State) Excise Tax			4.72
Universal Service Fund Surcharge			1.74
Total Taxes, Fees and Surcharges			10.30
Total Current Charges			315.91
Contact Numbers:			
xxx-xxx-xxxx Residential Inquires xxx-xxx-xxxx Business Inquires xxx-xxx-xxxx Toll Free xxx-xxx-xxxx or xxx-xxx-xxxx Residential Repairs xxx-xxx-xxxx or xxx-xxx-xxxx Business Repairs			
Carrier Changes and Information			
LINE NUMBER	LOCAL TOLL CARRIER	LONG DISTANCE CARRIER	
507-555-0000	TELEPHONE COMPANY	TELEPHONE COMPANY	
507-555-0000	TELEPHONE COMPANY	TELEPHONE COMPANY	
Phone Detail			
One-time Charges			
Installment 2 of 2 Installment			150.00
Installment 2 of 2 Installment Interest			15.00

Tip: Want to save time, paper and a stamp? Sign up for Paperless Billing and AutoPay, and we'll email you each month when your bill is ready to review.

CARRIER

The telephone company who provides your local and long-distance service.

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YOUR BILL: Detail Pages

		Account Name: Business Name Account Number: 123456789
P.O. Box 4300 Carol Stream, IL 60197-4300		Page: 5 of xx Bill Date: Mon, Day, Year
Phone Detail		
Total Current Charges	305.61	=
Total Tax, Fees and Surcharges	10.30	
Grand Total	315.91	

TOTAL CURRENT CHARGES

Total activity for each telephone line.

		Account Name: Business Name Account Number: 123456789
P.O. Box 4300 Carol Stream, IL 60197-4300		Page: 4 of xx Bill Date: Mon, Day, Year
Phone Detail		
One-time Charges	Total One-time Charges	165.00
Total Current Charges For	xxx-xxx-xxxx	165.00
Local Service in Advance from Month Year to Month Year		
Product-ID: xxx-xxx-xxxx		
Monthly Charges		
DIR Adv (City)	14.65	
Remote Call Forwarding	18.25	
Total Optional Features/Services	32.90	
Total Monthly Charges	32.90	
Total Current Charges For	xxx-xxx-xxxx	32.90
Local Service in Advance from Month Year to Month Year		
Product-ID: xxx-xxx-xxxx		
Monthly Charges		
Remote Call Forwarding	18.25	
Total Optional Features/Services	18.25	
Total Monthly Charges	18.25	
Total Current Charges For	xxx-xxx-xxxx	18.25
Local Service in Advance from Month Year to Month Year		
Product-ID: xxx-xxx-xxxx		
Monthly Charges		
Third Party Provider	35.60	
Subscriber Line Charge - Inter	9.13	
Total Local Exchange Services	44.73	
Total Monthly Charges	44.73	
Total Current Charges For	xxx-xxx-xxxx	44.73
Local Service in Advance from Month Year to Month Year		
Product-ID: xxx-xxx-xxxx		
Monthly Charges		
1 Pty Business	35.60	
Subscriber Line Charge - Inter	9.13	
Total Local Exchange Services	44.73	
Total Monthly Charges	44.73	
Total Current Charges For	xxx-xxx-xxxx	44.73

GRAND TOTAL

Total activity for each telephone line is added/subtracted to equal the total charges. Total current charges plus the total taxes, fees and surcharges are carried to the first page of your bill.

THIRD PARTY CHARGES

To give you the best range of products and services, CenturyLink sometimes contracts with outside companies.

Charges for dealing with those companies are detailed here. They include costs like:

- Long distance calls
- Collect calls and calling card calls
- Directory assistance

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