

Call Waiting

Don't miss important calls when you're on the phone. Call Waiting lets you take a second call without ending your first conversation. When you're on the phone, a special tone alerts you that someone is calling.

To temporarily turn off Call Waiting, press



Then dial the number you want to call. Other callers will hear a busy signal or be routed into your Voice Mail service. Call Waiting is automatically re-activated when you hang up.

How to use Call Waiting

- When you hear the Call Waiting tone, quickly press and release the FLASH key or switchhook ("hang up") button to put the first call on hold and answer the second call.
- Press the FLASH key or switchhook button again to switch between callers.
- To remove one party, simply hang up.

How to temporarily turn off Call Waiting

If you're making an important call and don't want to be interrupted:

- Press ***70** and listen for three short tones, then a regular dial tone.
- Dial the phone number you wish to call. Anyone else who calls you will hear a busy signal or go into your Voice Mail service.*
- When you hang up, Call Waiting will be restored.

How to temporarily turn off Call Waiting with a call in progress

- Press and release the FLASH key or switchhook button to put your call on hold.
- Listen for three brief tones and a normal dial tone, then press ***70**.
- Press and release the switchhook again to continue your original call with no Call Waiting interruptions.
- When you hang up, Call Waiting will be restored.

* Purchase of additional service required.

©2011 CenturyLink, Inc. All Rights Reserved.
CWPO_BE 8/11

1 800-238-5100 for customer assistance
centurylink.com/bizwelcome

